

*Cisco Webex Services URLs

Domain / URL	Description	Webex Apps and devices using these domains / URLs
*.http://wbx2.com *.http://ciscopark.com	Webex micro-services. For example : <ul style="list-style-type: none"> • Messaging service • File management service • Key management service • Software upgrade service • Profile picture service • Whiteboarding service • Proximity service • Presence service • Registration service • Calendaring service • Search service 	All
*.http://webex.com *.http://cisco.com	<ul style="list-style-type: none"> • Webex Meetings services • Identity provisioning • Identity storage • Authentication • OAuth services • Device onboarding • Cloud Connected UC 	All
*.webexcontent.com (1)	Webex messaging service - general file storage including: <ul style="list-style-type: none"> • User files, • Transcoded files, • Images, • Screenshots, • Whiteboard content, • Client & device logs, • Profile pictures, • Branding logos, • Log files • Bulk CSV export files & import files (Control Hub) 	All Note: File storage using webexcontent.com replaced http://cloudrive.com in October 2019 Your organization may still be using http://cloudrive.com to store older files – for more information see (1)
Additional Webex related services - Cisco Owned domains		
URL	Description	Webex Apps and devices using these domains / URLs
*.http://accompany.com	People Insights Integration	Webex Apps
Additional Webex related services – Third Party domainsv		
URL	Description	Webex Apps and devices using these domains / URLs
*.sparkpostmail1.com *.sparkpostmail.com	e-mail service for newsletters, registration info, announcements	All
*.http://giphy.com	Allows users to share GIF images. This feature is on by default but can be disabled in Control Hub	Webex App
safebrowsing.googleapis.com	Used to perform safety-checks on URLs before unfurling them in the message stream. This feature is on by default, but can be disabled in Control Hub	Webex App

<p>*.http://walkme.com s3.walkmeusercontent.com</p>	<p>Webex User Guidance client. Provides onboarding and usage tours for new users</p> <p>For more info see https://support.walkme.com/knowledge-base/access-requirements-for-walkme/</p>	<p>Webex web based apps</p>
<p>speech.googleapis.com texttospeech.googleapis.com speech-services-manager-a.wbx2.com</p>	<p>Google Speech Services. Used by Webex Assistant to handle speech recognition and text-to-speech. Disabled by default, is opt-in via Control Hub. Assistant can also be disabled on a per-device basis.</p>	<p>Webex Room Kit and Webex Room devices</p> <p>Details of Webex Room devices that support Webex Assistant are documented here: https://help.webex.com/hzd1aj/Enable-Cisco-Webex-Assistant</p>
<p>msftncsi.com/ncsi.txt http://captive.apple.com/hotspot-detect.html</p>	<p>Third-party internet connectivity check to identify cases where there is a network connection, but no connection to the Internet.</p> <p>The Webex app performs its own internet connectivity checks, but can also use these 3rd party URLs as a fallback.</p>	<p>Webex App</p>
<p>*.http://appdynamics.com *.eum-appdynamics.com</p>	<p>Performance tracking, error and crash capture, session metrics (3)</p>	<p>Webex App Webex Web App</p>
<p>*.http://amplitude.com</p>	<p>A/B testing & metrics (3)</p>	<p>Webex Web App Webex Android App</p>
<p>*.ybrickrev.com</p>	<p>This domain is used by attendees viewing Webex Events Webcasts</p>	<p>Webex Events</p>
<p>*.http://slido.com *.sli.do *.data.logentries.com</p>	<p>Used for Slido PPT add-in and to allow Slido webpages to create polls/quizzes in pre-meeting</p>	<p>All</p>
<p>*.http://quovadisglobal.com *.http://digicert.com *.http://godaddy.com *.http://identrust.com *.http://lencr.org</p>	<ul style="list-style-type: none"> Used to request Certificate Revocation Lists from these Certificate Authorities Note - Webex supports both CRL and OCSP stapling to determine the revocation status of certificates. With OCSP stapling, Webex apps and devices do not need to contact these Certificate Authorities 	<p>All</p>
<p>*.http://intel.com</p>	<p>Used to request Certificate Revocation Lists and check the certificate status with Intel's OCSP service, for certificates sent with background images used by Webex apps and devices</p>	<p>All</p>
<p>Core Webex services being deprecated (2)</p>		
<p>URL</p>	<p>Description</p>	<p>Webex Apps and devices using these domains / URLs</p>
<p>*.http://cloudrive.com</p>	<ul style="list-style-type: none"> Webex messaging file storage File storage using webexcontent.com replaced http://cloudrive.com in Oct 2019 Your organization may still be using http://cloudrive.com to store older files – for more information see (1) 	<p>All</p>
<p>*.ciscoparkcontent.com</p>	<ul style="list-style-type: none"> Log file uploads The log file storage service now uses the *.webexcontent.com domain 	<p>Webex App</p>

*.rackcdn.com	Content Delivery Network (CDN) for the *.http://clouddrive.com domain	All
--	--	-----